

PRIVACY STATEMENT

CARAT NEDERLAND B.V.
NIKKELSTRAAT 18
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THE NETHERLANDS

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COC 20061250

1. GENERAL

A. PRIVACY

- i. Carat Nederland B.V. takes your privacy seriously. We process personal data about you, because you use our website, our services and also because you provide this information to us.
- ii. We do our utmost to process the information you have provided in a careful manner. This privacy statement gives you a clear overview of what personal data we process, how we handle your personal data and also explains as clearly as possible why we collect it.
- iii. In the context of the General Data Protection Regulation, Carat Nederland B.V. is a data controller.

2. A SUMMARY OF THE PERSONAL DATA WE PROCESS

A. FROM YOU AS A VISITOR OF THIS WEBSITE

- i. First and last name
- ii. Address
- iii. Phone number
- iv. E-mail address
- v. Other personal data that you actively provide
- vi. Location
- vii. Data about your activities on our website
- viii. IP address
- ix. Type of browser and device

3. SENSITIVE PERSONAL DATA WE PROCESS

A. MINORS

- i. Our website and services do not intend to collect data about visitors who are under the age of 16, with the exception of given permission from parents or guardians. Carat Nederland B.V. cannot check if a visitor is older than the age of 16, therefore we advise parents to be involved in the online activities of their children. This way, we can prevent data on children from being collected without parental consent.

B. PLEASE CONTACT US IF WE HAVE DONE SOMETHING WRONG

- i. If you are convinced that we have collected personal data about a minor without the aforementioned consent, please contact us via avg@carat-tools.nl. We will delete the data immediately.

4. WHY WE NEED YOUR DATA AND FOR HOW LONG

A. CARAT NEDERLAND B.V. PROCESSES YOUR PERSONAL DATA WITH THE FOLLOWING PURPOSES:

- i. To be able to e-mail you when this is necessary to provide our services;
- ii. To send you requested information as a result of filling out the contact form and finally;
- iii. To analyse your behaviour on the website in order to improve our website and to adjust it to your preferences.

B. THE DURATION FOR WHICH WE STORE YOUR DATA

- i. Carat Nederland B.V. will not store your personal data any longer than necessary to achieve the purposes for which your data is collected. If you would like information about our retention periods in your specific case, please contact: avg@carat-tools.nl.

5. SHARING WITH OTHERS

- i. Except for the cookies that we use, as included in our cookie statement, the data that we collect from you on this website will not be processed by third parties.

6. MAPPING OUT YOUR VISIT OF OUR WEBSITE

A. COOKIES

- i. A cookie is a small text file that is stored by the browser of your computer, tablet or smartphone when you first visit this website.
- ii. Carat Nederland B.V. uses different types of cookies:
 - a. Strictly necessary cookies: these cookies are required for the website to function correctly from a technical perspective and to store your cookie preferences. Without these cookies, the website will not work properly and your cookie choices cannot be saved.
 - b. Performance cookies: these cookies can track your browsing behavior. These cookies are used when analytical service providers are involved, such as Google Analytics. Some analytical cookies are anonymous, while other analytical cookies process personal data.
 - c. Targeting cookies: these cookies are placed by a third party. With the help of these cookies, personalized advertisements can be shown. These cookies can also track your browsing behavior, allowing these parties to build a very specific profile. This profile can be so detailed that it qualifies as personal data.
 - d. Functionality cookies: these are cookies with a purely technical function. They ensure that the website functions optimally. For example, they can remember your preference settings. They also allow us to optimize our website and our services provided through the website.

B. COOKIE NOTIFICATION AND WHAT TO DO WHEN YOU DON'T LIKE COOKIES

- i. Your cookie settings were set by you on your first visit to our website. All non-functional cookies can be denied per category. Placement of cookies, other than functional or anonymous analytical cookies, takes place only after an active action by you as a visitor. You can change your settings at any time via our website.

7. ACCESSING, ADJUSTING OR DELETING YOUR DATA

A. YOUR RIGHTS

- i. You have the right to
 - a. access your personal data,
 - b. request an adjustment of your data
 - c. request that less of your data be processed by us,
 - d. apply for the removal of your data,
 - e. have your data transferred to someone else and
 - f. file a complaint as described in article 8.
- ii. If you have any questions or comments about the way Carat Nederland B.V. processes your data, please send them to avg@carat-tools.nl.
- iii. Carat Nederland B.V. wants to be sure that the request has been made by you. That is why we kindly ask that you, along with your request for access, correction or removal, send us a copy of your ID. To protect your privacy, Carat Nederland B.V. asks you to **black out** your photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), document number and citizen service number/social security number in this copy.
- iv. Carat Nederland B.V. will respond to your request as soon as possible, but at least within four weeks.

8. RIGHT TO COMPLAIN

A. INTERNAL HANDLING

- i. If you have any complaints about the processing of (personal) data, Carat Nederland B.V. would like to clear the air with you in mutual consultation. Please send your complaint to avg@carat-tools.nl.

B. DATA PROTECTION AUTHORITY

- i. Based on the General Data Protection Regulation, you have the right to submit a complaint to your own Data Protection Authority about our processing of your personal data. You can contact the lead supervisory authority of Carat Nederland B.V., which is the Dutch DPA (Autoriteit Persoonsgegevens). For more information on your right to complain, please visit the Dutch DPA's website: <https://autoriteitpersoonsgegevens.nl/en>.

9. SECURE CONNECTION USING SSL - ENCRYPTION

A. SSL

- i. To protect you as a website visitor, Carat Nederland B.V. uses secure encryption technologies. Using SSL (Secure Socket Layer) your personal data is encrypted (not visible to third parties) on our site. This way, you can be sure that your data will only be visible to you and our server.

B. HOW CAN I IDENTIFY THE SECURE CONNECTION?

- i. We use SSL-encryption on all parts of our site where your data is used, such as when filling out the contact form. You can check and recognize this yourself. When you are on an encrypted part of our site, you will see a (green) lock symbol appearing in the lower-right or top-left corner of your browser. In addition, the URL of <http://> changes to <https://> which also indicates that the page is secure.

10. SECURITY AND VERSION

A. SECURITY

i. Carat Nederland B.V. takes the protection of your data very seriously and therefore takes appropriate measures to prevent misuse, loss, illegal access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or if there are indications of abuse, please contact us directly at avg@carat-tools.nl

11. QUESTIONS

A. CONTACTPERSON

i. Carat Nederland B.V. has appointed Rick de Rooij as the person responsible in the area of GDPR. When you have remarks regarding this privacy statement or you have general questions regarding the GDPR, you can contact us via avg@carat-tools.nl